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January 6, 2009  
Via Electronic Filing

Mr. Charles L.A. Terreni, Chief Clerk  
South Carolina Public Service Commission  
Synergy Business Park, Saluda Building  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

**RE: Replacement Tariff Pages for NuVox Communications, Inc.  
South Carolina Tariff No. 2  
Supplement E2009-1**

Dear Mr. Terreni:

Enclosed for filing please find the original of replacement local tariff pages in PDF format submitted on behalf of NuVox Communications, Inc. This supplemental filing is being made at the request of staff in connection with tariff filing E2009-1.

Any questions you may have regarding this filing may be directed to me at (407) 740-3004 or via email to [rnorton@tminc.com](mailto:rnorton@tminc.com).

Sincerely,

Robin Norton  
Consultant to NuVox Communications, Inc.

RN/lm

cc: Abby Sydlow - NuVox  
cc: Mr. C. Dukes Scott, SC Executive Director  
file: NuVox - SC - Local  
tms: SCL0901a

## COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

## CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		33	Original		64	Original
1	14 <sup>th</sup> Rev.	*	34	Original		65	Original
2	11 <sup>th</sup> Rev.	*	35	Original		66	Original
3	Original		36	Original		67	Original
4	3 <sup>rd</sup> Rev.	*	37	Original		68	Original
5	1 <sup>st</sup> Rev.		38	Original		69	Original
6	3 <sup>rd</sup> Rev.		39	Original		70	Original
7	4 <sup>th</sup> Rev.	*	40	Original		71	Original
8	Original		41	Original		72	Original
9	Original		42	1 <sup>st</sup> Rev.		73	Original
10	Original		42.1	Original		74	Original
11	Original		43	Original		75	Original
12	Original		44	Original		76	Original
13	Original		45	Original		77	Original
14	Original		46	Original		78	Original
15	1 <sup>st</sup> Rev.		47	1 <sup>st</sup> Rev.		79	Original
16	Original		48	Original		80	Original
17	Original		49	Original		81	Original
18	Original		50	Original		82	Original
19	Original		51	Original		83	Original
20	Original		52	Original		84	Original
21	Original		53	Original		85	Original
22	Original		54	Original		85.1	1 <sup>st</sup> Rev.
23	Original		55	Original		85.2	2 <sup>nd</sup> Rev.
24	Original		56	Original		85.2.0	Original
25	Original		57	Original		85.3	Original
26	2 <sup>nd</sup> Rev.		58	1 <sup>st</sup> Rev.	*	86	Original
27	Original		59	2 <sup>nd</sup> Rev.	*	87	Original
28	Original		59.1	1 <sup>st</sup> Rev.	*	88	Original
29	Original		59.2	Original	*	89	Original
30	Original		59.3	Original	*	90	Original
31	Original		60	1 <sup>st</sup> Rev.			
32	Original		61	Original			
			62	Original			
			63	Original			

\* - Indicates pages included with this filing.

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## COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

## CHECK SHEET, (CONT'D.)

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION	
91	1 <sup>st</sup> Rev.	126	Original	158	2 <sup>nd</sup> Rev.	
92	Original	127	Original	159	3 <sup>rd</sup> Rev.	
93	Original	128	Original	160	1 <sup>st</sup> Rev.	
94	Original	128	Original	160.1	3 <sup>rd</sup> Rev.	
95	Original	130	Original	160.2	2 <sup>nd</sup> Rev.	
96	Original	131	Original	161	1 <sup>st</sup> Rev.	
97	Original	132	Original	162	Original	
98	Original	133	Original	163	Original	
98.1	1 <sup>st</sup> Rev.	134	Original	164	Original	
98.2	2 <sup>nd</sup> Rev.	135	Original	165	Original	
98.3	Original	136	Original	166	Original	
99	Original	137	Original	167	2 <sup>nd</sup> Rev.	
100	Original	138	Original	168	2 <sup>nd</sup> Rev.	
101	Original	139	Original	169	2 <sup>nd</sup> Rev.	
102	Original	140	Original	170	1 <sup>st</sup> Rev.	
103	Original	141	Original	171	Original	
104	Original	142	Original	172	1 <sup>st</sup> Rev.	
105	Original	143	Original	173	1 <sup>st</sup> Rev.	
106	Original	144	Original	174	1 <sup>st</sup> Rev.	
107	Original	145	Original	175	1 <sup>st</sup> Rev.	
108	Original	146	Original	176	Original	
109	Original	147	Original	177	3 <sup>rd</sup> Rev.	
110	Original	148	Original	178	Original	
111	Original	149	1 <sup>st</sup> Rev.	179	Original	
112	Original	149.1	Original	180	Original	
113	Original	149.2	Original	180.1	Original	*
114	Original	149.3	Original	180.2	Original	*
115	Original	149.4	Original	180.3	Original	*
116	Original	149.5	Original			
117	Original	149.6	Original			
118	Original	150	2 <sup>nd</sup> Rev.			
119	Original	151	2 <sup>nd</sup> Rev.			
120	Original	152	2 <sup>nd</sup> Rev.			
121	Original	153	Original			
122	Original	154	1 <sup>st</sup> Rev.			
122.1	1 <sup>st</sup> Rev.	155	2 <sup>nd</sup> Rev.			
123	Original	156	Original			
124	Original	157	3 <sup>rd</sup> Rev.			
125	Original					

\* - Indicates pages included with this filing.

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**TABLE OF CONTENTS, (CONT'D.)**

<b>Description</b>	<b>Page</b>	
<b>SECTION 3 - SERVICE AREAS</b>	56	
3.1 Exchange Service Areas	56	
3.2 Rate Groups	56	
<b>SECTION 4 - SERVICE CHARGES AND SURCHARGES MAXIMUM RATES</b>	58	(T)
4.1 Connection Charges	58	
4.2 Maintenance Visit Charges	59	
<b>SECTION 5 - NETWORK SERVICES DESCRIPTIONS</b>	60	
5.1 Network Services Descriptions - General	60	
5.2 Local T-1 Service	62	
5.3 Point-to-Point Service	64	
5.4 ISDN Service	65	
5.5 Extended New Area Calling Service	68	
5.6 NewSolutions	69	
5.7 Optional Calling Features	72	
5.8 Listing Services	82	
5.9 Directory Assistance	82	
5.10 Local Operator Services	82	
5.11 IntraLATA Long Distance Services	83	
5.12 Miscellaneous Services	83	
5.13 FLEXlinx Service	84	
5.14 NuVox NetPlus Service	85	
5.15 Private Line-Voice Only	85	
5.16 NuVox Customer Rewards	85	
5.17 ISP PRI Product	85	
5.18 VoxIP Service	85.1	
5.19 BizPac Service	85.3	

## COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

## TABLE OF CONTENTS, (CONT'D.)

Description	Page	
<b>CURRENT RATE SCHEDULE</b>	150	
1 Local T-1 Service	150	
2 Point-to-Point Service	151	
3 ISDN Service	151	
4 Extended NewArea Calling Service	151	
5 New Solutions	152	
6 Optional Calling Features	153	
7 Directory Listings	155	
8 Directory Assistance	155	
9 Local Operator Services	156	
10 Presubscription Charges	156	
11 Code Restriction	156	
12 FLEXlinx Service	157	
13 NuVox NetPlus Service	159	
14 Private Line-Voice Only	159	
15 Customer Rewards	160	
16 ISP PRI Product	160	
16A VoxIP Service	160.1	
17 Local Service Rates (Grandfathered)	161	
18 High-Speed Dedicated Data Service (Grandfathered)	165	
19 Remote Fixed Call Forwarding (Grandfathered)	167	
20 Complete Voice (Grandfathered)	167	
21 Full Voice T-1 Value Plan (Grandfathered)	168	
22 NuBundle (Grandfathered)	168	
23 Complete Voice Plus (Grandfathered)	169	
24 Broadband Business Package (Grandfathered)	170	
25 NetPlus Service (Grandfathered)	172	
26 Small Business Solutions (Grandfathered)	175	
27 Suite T Service (Grandfathered)	177	
28 Third Party Switched Service	177	
29 NuVox SoftPhone	177	
30 BizPac	178	
31 Cancellation of Service/Termination Liability	179	
32. Regulatory Access Fee (RAF)	179	
33. Paper Billing Fee	179	
34. Carrier Presubscription Charges	179	
35. Public Telephone Surcharge	179	
36. Wide Area Calling Plan (WACP)	179	
37. Directory Listings	180	
38. Non-Published Service	180	
39. Non-Listed Service	180	
40. Directory Assistance Services	180	
41. Complete Voice Packages	180	
42. Service Connection Charges for all Services	180.1	(N)
43. Expedited Service Connection Charges	180.3	
44. Maintenance Visit Charges	180.3	(N)

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES - MAXIMUM RATES****(T)****4.1 Service Connection Charges**

Non-recurring charges apply to processing Service Orders for new service and for changes in existing services:

**Line Connection Charge** - applies for the establishment of an exchange access line or trunk, central office work, exchange access line work and establishment of the Network Interface Device (NID).

**Line Change Charge** - applies per line or trunk for miscellaneous customer requested changes to existing service (e.g., change in account name or number or to add a feature), unless otherwise specified.

**Secondary Service Order Charge** - applies per customer request for the receiving, recording, and processing of requests to change services or add new or additional services.

**Restoration of Service Charge** - applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

**Switch of Service Charge** - applies to the establishment of local service with NuVox via the resale of an existing service of an incumbent local exchange company.

**Disconnection Fee** - is assessable in the event the Customer terminates service prior to expiration of the Customer's contract. This fee is in addition to any other charges and penalties for early termination as set forth in this tariff and in the Customer's contract.

**Reconnection Charge** - After Service Cancellation applies in the event a Customer has previously cancelled service, the service has been discontinued, but not physically disconnected, and the Customer wishes to resume service.

Except where noted otherwise, these charges apply in addition to Service Installation or Service Initiation charges for specific services.

## COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

## SECTION 4 - SERVICE CHARGES AND SURCHARGES – MAXIMUM RATES, (CONT'D.)

(T)

## 4.1 Service Connection Charges, (Cont'd.)

## 4.1.1 Service Connection Charges for all Services

Non-recurring charges apply to cover the Company's cost of processing Service Orders for new services and additions/changes to existing services as follows. These charges may apply in addition to Service Installation charges for specific services as noted in applicable sections of this tariff.

Service Connection Charge	Maximum Non-Recurring Charge	Applies to:	(T)
<b>Channel Charges:</b>			
Facility Channel or NetPlus Line	\$150.00 (N)	Additions or changes - first Channel.	
Additional Channel(s) or NetPlus lines	\$100.00 (N)	Maximum order charge of \$125.00 or 2+ channels/lines	
Disconnect Channel(s)/or NetPlus Line	\$50.00 (N)	Applies per service order at the time of disconnection.	
DID Block	\$50.00 (N)	Add, change or disconnect up to 60 DID number in blocks of 20	
DID Block	\$150.00 (N)	Add, change or disconnect 61+ Numbers	
Ported DID Block	\$100.00 (N)	Add up to 60 Numbers	
Ported DID Block	\$300.00 (N)	Add 61+ Numbers	
Channel Reconfiguration - Voice/Data, T1/PRI, Directionality	\$200.00 (N)	Additions or changes per order	
Convert Voice/Data Channel	\$100.00 (N)	Change per order	
PRI Back Up D Channel	\$50.00 (N)	Additions or changes per order	
<b>Voice Channel Features:</b>			
Calling Features, Hunting, Remote Call Forwarding, Signaling, Extended AreaPlus or other secondary order changes	\$50.00 (N)	Per service order for additions/changes. Limit of 3 features per order.	
<b>Customer Account Charges:</b>			
Change Customer/Company Name	\$100.00 (N)	Per order	
Change of Billing Address	N/C		
Change of Ownership	\$200.00 (N)	Per order	
PIC Change	\$10.00 (N)	Per change of presubscribed interexchange carrier	
Change Telephone Number	\$50.00 (N)	Per line	
Change Parent/Child Billing	\$300.00 (N)	Per order	

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## COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

## SECTION 4 - SERVICE CHARGES AND SURCHARGES – MAXIMUM RATES, (CONT'D.)

(T)

## 4.1 Service Connection Charges, (Cont'd.)

## 4.1.1 Service Connection Charges for all Services, (Cont'd.)

Service Connection Charge	Maximum Non-Recurring Charge	Applies to:
<b>Directory Listings Charges:</b>		
Primary, Non-Published, Non-Listed and Other Listings	\$30.00 (N)	Per addition or change
Additional Phonebooks	\$10.00 (N)	Per book
<b>Restoration of Service: Reconnection Charge:</b>	\$100.00 (N)	Applies per order for restoration of service and facilities after payment received for suspended service
Reconnect - Full	\$500.00 (N)	Applies when customer rescinds disconnect order and Company must reorder facility
Reconnect – Partial	\$200.00 (N)	Applies when customer rescinds disconnect order but facility still available

(T)

(M)

\* Some material previously found on this page can now be found on Original Page 180.3

(M)

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, - MAXIMUM RATES, (CONT'D.)****4.1 Service Connection Charges, (Cont'd.)****4.1.2 Expedited Service Connection Charges**

Customers may request an expedited due date for pending service orders pertaining to initial service installation, or moves, additions, or changes to existing service.

The Company will provide to the Customer an estimate of expedite charges when the Customer requests an expedited due date. The Customer can elect standard installation rather than incurring the estimated charges for expedited service.

Expedited service is offered subject to availability of facilities and resources as well as service order and systems readiness. If the Company accepts, at its option, a request to expedite an order, the Company does not guarantee the requested due date in advance of the normal service order interval. The Company will use its best effort to meet the requested due date. The Company is not liable for vendor or other third-party charges incurred by the Customer if the Company is unable to meet the expedited due date.

A Customer will not be charged an expedite charge in the event the Company is unable to expedite the order. If a Customer requests an expedited date and the Company complies, but the Customer subsequently postpones the due date, expedite charges will still apply.

Non-Recurring Expedite Charges apply in addition to other applicable non-recurring installation and/or Service Connection Charges. The charges apply per order.

<u>Lines/Feature Expedite Charges</u>	<u>Maximum Non-Recurring Charges</u>
Remote Call Forwarding	\$350.00
Signaling Changes (ground / loop start)	\$350.00
T1 Line Type Conversion (Combo, 2WDID, DID, PRI)	\$350.00
Toll Free Directory Assistance, Feature, Number, Ring-To Changes	\$150.00
Toll Free Number - New Number	\$150.00
Voice Channels - Added to existing T1 voice facilities	\$150.00
Voice Line - New UNE-L with new numbers only	\$350.00
Long Distance - Rate Plan Change	\$150.00
Porting Numbers	1 – 50 lines \$150.00 51+ lines \$350.00
Toll Free Numbers - Ported	1 – 50 lines \$150.00 51+ lines \$350.00
Voice Service added (for first time) to existing T1	\$350.00

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES – MAXIMUM RATES, (CONT'D.)****4.2 Maintenance Visit Charges**

(M)

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

**Duration of time, per technician**

Charges are billed in quarter hour increments.

	Maximum Rates (N)
Normal working hours (8:00 am to 5:00 pm, Mon-Fri)	\$200.00 per hour (N)
Overtime (all other times)	\$300.00 per hour (N)

(M)

\* Material on this page previously appeared on 1<sup>st</sup> Revised Page 59.1

## COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

## CURRENT RATE SCHEDULE, (CONT'D.)

## 42. Service Connection Charges for all Services

(M)

Service Connection Charge	Non-Recurring Charge	Applies to:
<b>Channel Charges:</b>		
Facility Channel or NetPlus Line	\$75.00	Additions or changes - first Channel.
Additional Channel(s) or NetPlus lines	\$50.00	Maximum order charge of \$125.00 or 2+ channels/lines
Disconnect Channel(s)/or NetPlus Line	\$25.00	Applies per service order at the time of disconnection.
DID Block	\$25.00	Add, change or disconnect up to 60 DID number in blocks of 20
DID Block	\$75.00	Add, change or disconnect 61+ Numbers
Ported DID Block	\$50.00	Add up to 60 Numbers
Ported DID Block	\$150.00	Add 61+ Numbers
Channel Reconfiguration - Voice/Data, T1/PRI, Directionality	\$100.00	Additions or changes per order
Convert Voice/Data Channel	\$50.00	Change per order
PRI Back Up D Channel	\$25.00	Additions or changes per order
<b>Voice Channel Features:</b>		
Calling Features, Hunting, Remote Call Forwarding, Signaling, Extended AreaPlus or other secondary order changes	\$25.00	Per service order for additions/changes. Limit of 3 features per order.
<b>Customer Account Charges:</b>		
Change Customer/Company Name	\$50.00	Per order
Change of Billing Address	N/C	
Change of Ownership	\$100.00	Per order
PIC Change	\$5.00	Per change of presubscribed interexchange carrier
Change Telephone Number	\$25.00	Per line
Change Parent/Child Billing	\$150.00	Per order

(M)

\* Material on this page previously appeared on 2<sup>nd</sup> Revised Page 59

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 COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES
 

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## CURRENT RATE SCHEDULE, (CONT'D.)

42.	Service Connection Charges for all Services, (Cont'd.)		(M)
Service Connection Charge	Non-Recurring Charge	Applies to:	(M)
<b>Directory Listings Charges:</b>			
Primary, Non-Published, Non-Listed and Other Listings	\$15.00	Per addition or change	
Additional Phonebooks	\$5.00	Per book	
<b>Restoration of Service:</b> <b>Reconnection Charge:</b>	\$50.00	Applies per order for restoration of service and facilities after payment received for suspended service	
Reconnect - Full	\$250.00	Applies when customer rescinds disconnect order and Company must reorder facility	
Reconnect – Partial	\$100.00	Applies when customer rescinds disconnect order but facility still available	

\* Material on this page previously appeared on 1<sup>st</sup> Revised Page 59.1

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**CURRENT RATE SCHEDULE, (CONT'D.)**

<b>43. Expedited Service Connection Charges</b>		(N)
<u>Lines/Feature Expedite Charges</u>	<u>Non-Recurring Charge</u>	
Remote Call Forwarding	\$175.00	
Signaling Changes (ground / loop start)	\$175.00	
T1 Line Type Conversion (Combo, 2WDID, DID, PRI)	\$175.00	
Toll Free Directory Assistance, Feature, Number, Ring-To Changes	\$75.00	
Toll Free Number - New Number	\$75.00	
Voice Channels - Added to existing T1 voice facilities	\$75.00	
Voice Line - New UNE-L with new numbers only	\$175.00	
Long Distance - Rate Plan Change	\$75.00	
Porting Numbers	1 – 50 lines \$75.00 51+ lines \$175.00	
Toll Free Numbers - Ported	1 – 50 lines \$75.00 51+ lines \$175.00	
Voice Service added (for first time) to existing T1	\$175.00	(N)
<b>44. Maintenance Visit Charges</b>		(M)
Charges are billed in quarter hour increments.		
Normal working hours (8:00 am to 5:00 pm, Mon-Fri)	\$100.00 per hour	
Overtime (all other times)	\$150.00 per hour	(M)

\* Some material on this page previously appeared on 1<sup>st</sup> Revised Page 59.1